

RESURFACING GETS ROLLING IN OCTOBER

In an effort to save pavement – and money – Bell Road between Grand Avenue and the Avenue of the Arts will be the first portion of a nine-mile stretch to get a makeover. The ruts will be fixed and pavement resurfaced with a sound-reducing, latex-modified surface.

“The pavement in that section is not too bad, except for the rutting. If we can fix it now, before it gets worse, we can get another six or seven years out of it before we have to redo it,” said City Engineer Robert Maki.

Work will be done at various times, but not during rush hour traffic and only one lane, each direction, will be closed during work hours. All lanes will be open when work is not in progress.

The work is expected to take about 45 days.

Resurfacing of Bell Road west of Grand Avenue will commence next summer and will involve much more extensive construction, Maki said.

For more information on Building a Better Bell, visit bellroadimprovements.com.



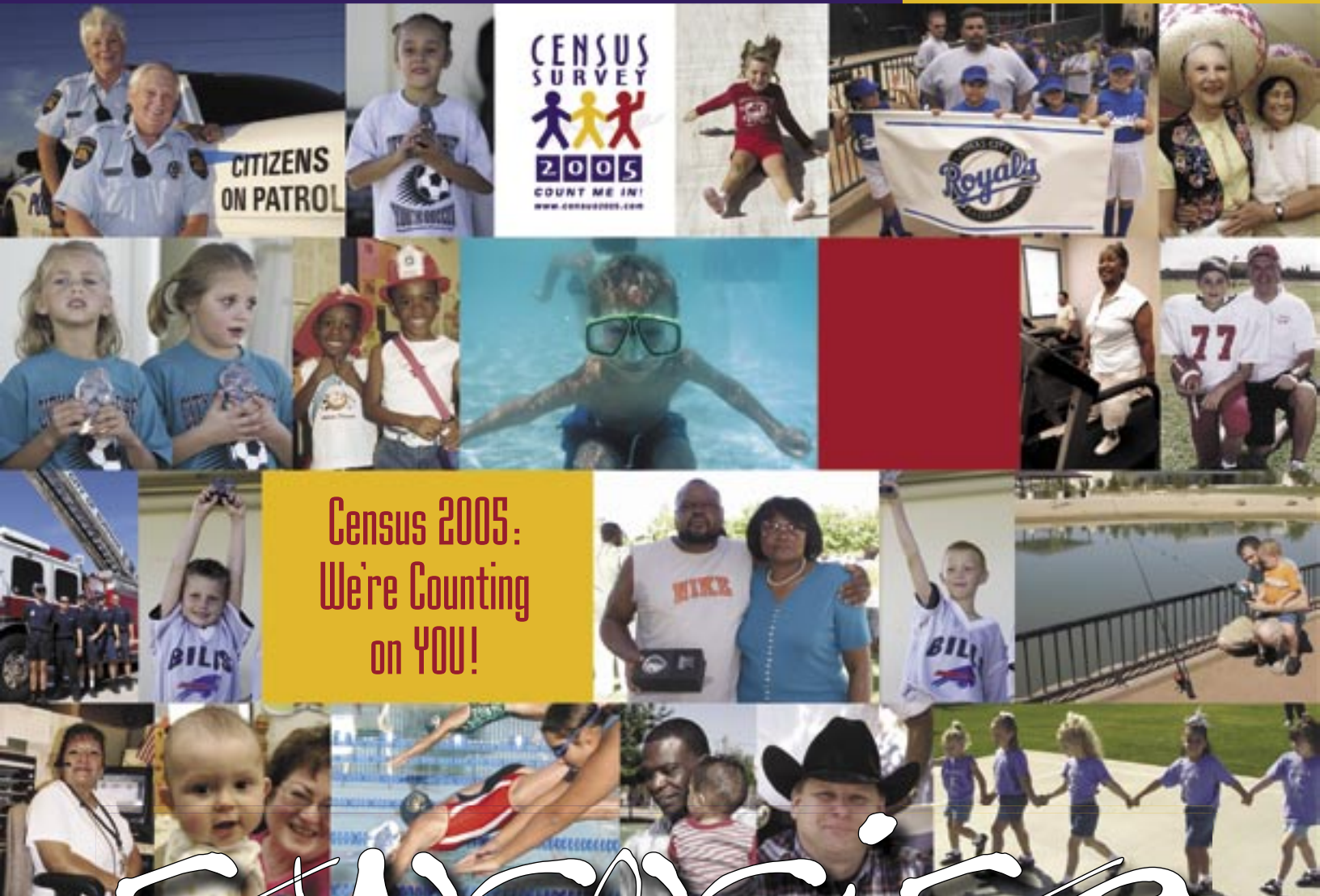
Other Bell Road updates:

- Installation of a right-turn lane on westbound Bell Road at Grand Avenue will start this winter.
- Design of traffic signals on Bell Road at Eastham and Mountain Vista is complete and parts have been ordered. Work is scheduled to begin this fall.
- Construction of a right-turn lane on westbound Bell Road at R.H. Johnson Boulevard is scheduled to begin in April at the conclusion of Spring Training.


SURPRISE
ARIZONA
Beyond Expectations
12425 W. Bell Road
Surprise, AZ 85374

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POSTAL PATRON



Census 2005:
We're Counting
on YOU!

Surprise

PROGRESS

CSI Surprise:
Police Go High Tech

Downtown Digs:
Groundbreaking Event

contact us

CITY COUNCIL 623.583.5899

Joan Shafer, Mayor
Danny Arismendez, Vice Mayor
Martha Bails
Cliff Elkins
Gwyn Foro
Joe Johnson
Gary "Doc" Sullivan

CITY MANAGER 623.583.1080

PLANNING & ZONING COMMISSION 623.583.1088

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623.875.4208

Communications Director Dave Reuter



One of the challenges we have in the Communications Department in producing *Surprise Progress* every other month is figuring out which stories to publish, which stories to delay until the next edition, and which stories won't make it into *Progress* ... at all.

Surveys over the years have revealed that *Surprise* residents love their *Progress*, look forward to receiving it and view it as their most reliable source of news about the City of Surprise. Because of its loyal readership, competition among City departments is often keen to get their information into *Progress*.

We think we have developed a new news product that will not only allow more information to reach residents, but it will reach them in a much timelier manner. *Surprise Progress Plus*, an e-mail supplement to *Surprise Progress*, will be published for the first time during the week of Oct. 17. It is the first e-newsletter produced by the City's Communications Department.

Surprise Progress Plus will be published six times during the year during months that *Surprise Progress* is not published. Residents will continue to receive *Surprise Progress* via the U.S. Mail six times a year.

People may sign up now for their free subscriptions to *Surprise Progress Plus* by going to the City's website at www.surpriseaz.com and clicking on the Notify Me icon. And of course, people may opt out from their *Surprise Progress Plus* subscriptions at any time.

We hope you will give *Surprise Progress Plus* a try. We are anxious to bring you more news and feature stories about your City. And we want to get that news to you more quickly. We believe that *Surprise Progress Plus* will allow us to accomplish that.

WINNER!

**3CMA Silver Circle Award
2005, 04 & 03**

**3CMA Award of
Excellence, 2002**

**Surprise Progress is
published by the City of
Surprise Communications
Department and distrib-
uted to all City residents
via mail. We'd like to hear
from you about Surprise
Progress. Please call
or e-mail us.**

CITY OF SURPRISE

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Cover: One in 13 Surprise households received a census survey in the mail on Sept. 1. With an accurate count, Surprise could gain an additional \$8 million in state shared revenues – about twice the amount of property tax collected each year.

5

CSI Surprise

The Police Department's new "beast to beauty" evidence building features the latest in crime fighting technology.

6

School is "In Session"

It's not accredited and there's no campus, but Surprise University has released its first schedule of classes.

12

Downtown Develops

Construction begins soon on Heard Museum West and the Public Safety Building, two key components of Surprise's new downtown.

Progress WINS again

The City's newsletter, *Surprise Progress*, received the second-place Silver Circle Award from City-County Communications and Marketing Association (3CMA) in the category of magazine-style newsletters from cities in all population categories. The award was announced Aug. 25 during the 3CMA Annual Conference in Atlanta, Ga.

In 2003 and 2004, *Progress* placed second in the annual Savvy competition and, in 2002 – its first year of competition – received a third place Award of Excellence.

AND, THE SURVEY SAYS...

Transportation is the top need facing Surprise residents with disabilities, according to the results of an 18-question Special Needs Survey mailed out in the June edition of *Surprise Progress*.

Though disappointed that less than 400 were returned, John Longabaugh, chairman of the City's Special Needs Commission, said **the results simply confirmed what commission members' believed.** "Transportation for people with disabilities is going to be a big issue," he said. And, it's going to require a regional response – not just City action – since most viable modes of public transportation stop at Surprise's borders.

OVERALL CONCERNS THAT EMERGED FROM THE SURVEY WERE:

● ACCESS TO FACILITIES

On the advice of the Commission, the City conducted a full audit of all facilities last year and is in the process of prioritizing and finding the money to make necessary modifications. "We want to lead by example," said Jean Poe, Surprise's risk coordinator and staff liaison to the Commission.

● MOBILITY AND TRANSPORTATION

The solution may lie in developing local and regional partners, expanding the City's Dial-A-Ride program and funding other viable transportation options, Poe said.

● ACTIVITIES

There may be a push to attract more adult day care programs or identify and promote organizations that already provide activities and services. In addition, DreamCatcher Park, a recreational facility at the Surprise Recreation Campus designed to give those with disabilities a place to play, is already under design.

The survey also made it apparent that residents need more information about available services. "People were uncertain of what's here, what programs are offered," said Poe. "We need to raise awareness and I think that starts with the name change."

In September, the Surprise City Council will consider changing the name of the Special Needs Commission to the Disability Advisory Commission. "It really speaks to what the mission of the commission is," Longabaugh said, "to advise the City Council on issues related to disabilities."



John Longabaugh,
Chairman of the Special Needs Commission

CITY COUNCIL
7 p.m. on the second and fourth Thursday of the month
Sept. 8, 29, Oct. 13

Surprise Regional Library
16089 N. Bullard Ave.
Info: 623.583.1098

PLANNING & ZONING COMMISSION
6 p.m. on the first and third Tuesdays of the month
Sept. 20, Oct. 4

Surprise Regional Library
16089 N. Bullard Ave.
Info: 623.875.4332

City Council and Planning and Zoning Commission meetings are broadcast live on Surprise 11, available to Cox Cable subscribers in Surprise, Sun City and Sun City West.



Council meetings are rebroadcast several times during the week following the meeting.

Broadcast times are:

8 a.m. Friday, noon Saturday, 7 p.m. Sunday, 7 p.m. Monday, 2 a.m. Wednesday

ARTS & CULTURAL ADVISORY BOARD
623.583.5899

ECONOMIC DEVELOPMENT ADVISORY BOARD
623.875.4273

PARKS AND RECREATION ADVISORY BOARD
623.266.4507

REVITALIZATION ADVISORY BOARD
623.815.5495

TRANSPORTATION COMMITTEE
623.875.4246

SPECIAL NEEDS COMMISSION
623.875.4350

meeting schedule

upcoming events

WE WILL NEVER FORGET

Surprise police and fire departments honor those who lost their lives on Sept. 11, 2001.

6:45 a.m. Sept. 11
Northwest Regional Library
(southeast side)
16089 N. Bullard Ave.
623.583.8225



BE PREPARED!

As part of National Preparedness Month, Surprise firefighters will be passing out information and displaying home emergency kits. The event will also include tours of the Fire Safety Trailer and first-aid demonstrations by Community Emergency Response Team members.

8 a.m. – noon, Sept. 9
Home Depot, 13760 W. Bell Road
623.583.8225

ROADSIDE MEMORIALS

Explore the history and cultural significance of Arizona's roadside memorials with Dr. Barbara Jaquay.

1:30 p.m. Sept. 14
Northwest Regional Library, 16089 N. Bullard Ave.
623.544.6371

BABYWEARING

A hands-on class for expectant moms and those with toddlers up to age 3. Learn hands-free baby carrying and check out various styles of carriers.

10 a.m. Sept. 17
Northwest Regional Library Community Room,
16089 N. Bullard Ave.
623.544.6371

SURPRISE SERENADES CONCERT SERIES

Co-sponsored by the City, these monthly concerts feature a variety of Arizona entertainers and are free to Surprise residents.

7 p.m. Sept. 22: Cascabel performs Afro-Cuban / Brazilian Jazz
West Valley Art Museum, 17420 N. Avenue of the Arts
623.972.0635 or wvam.org

BABY SHOTS

Free immunizations by Surprise firefighters

9 a.m. – 1 p.m. Oct. 8
15626 N. Hollyhock St. (in front of Station 301)
623.583.8225

NATIVE MUSIC FESTIVAL (See story on page 14)

Enjoy a variety of music, food. Sponsored by the City of Surprise and Heard Museum West.

4 – 10 p.m. Oct. 22
Surprise Recreation Campus,
\$5 for adults / \$10 for families
623.266.4500

FOURTH ANNUAL SURPRISE PARTY!

There's plenty of holiday fun in store at Surprise's signature event.

Dec. 2 and 3
Surprise Recreation Campus
623.266.4500



NEW! CODE ENFORCEMENT HOT LINE

623.875.4330

**FOR COMPLAINTS
REGARDING WEEDS,
OVERGROWN PROPERTIES,
ABANDONED VEHICLES,
SIGNS AND OTHER CODE
ENFORCEMENT ISSUES**

CSI

doesn't have a thing on the City of Surprise.



When the Surprise Police Department's new evidence building opens this month, crime technicians will be able to perform scientific on-site laboratory analysis or get a close-up look at the underneath of a vehicle via the convenient drop-down garage floor. And, the 7,000-square-foot building with walk-in subzero freezer, walk-in cooler and additional drug room provides plenty of storage space for the next several years.

"It's a mini-CSI (Crime Scene Investigators TV show) in the fact that we have lab capabilities that will allow us to explore forensic sciences," said Regis Reed, construction project manager. There's a **laboratory with fume hood** for chemical tests; an **alternative light source room** to help detectives locate traces of body fluids and other substances; a **drying room** for blood-soaked items and other evidence; and built-in counters with exhaust hoods for **equipment such as Superglue fingerprint lifting**.

Never mind that the windowless, stand-alone block structure is a remake of the City's old sewer plant building, it's likely to be the envy of the West Valley law enforcement community. "**No one (in the West Valley) has anything like this,**" said Chief Dan Hughes, "and it's so important that we

handle and store evidence correctly. This is going to help us immensely."

It's quite a change from the small, overcrowded evidence room Surprise Police have had up until now. "We would practically have to empty the room to get to a piece of evidence stored in the back," said Chief Hughes. **The majority of the new building, 5,000-square-feet of it, is dedicated to storage.** Evidence from some crimes – homicides and sexual assaults – must be stored for years, and much of it at freezing or subfreezing temperatures. "Now we have the capability to do that," Hughes said. The freezer has a back-up power system and an alarm to warn of a possible malfunction. "That's important," he said, "because the last thing I want to do is to lose evidence in a child molestation case and see some perpetrator go free."

Tucked behind Kohl's shopping center, just off Litchfield Road, the building includes security doors and cameras and outside storage for confiscated vehicles. "Beast to beauty" is the way Reed describes the \$630,000 building conversion. "We took a building that sat empty for 10 years to a completely operational mini-CSI," he said, adding that **it was a move that saved the City more than \$800,000.**



Regis Reed, construction project manager, demonstrates the fume hood in the laboratory of the Police Evidence Building. The CSI-type building, converted from a vacant sewer plant, also provides plenty of evidence storage space.



Pictured above is the communications room at the Police Department's new modular building. The police department moved from City Hall to the 20,000-square-foot building in the interim until the Public Safety Building is completed in late 2007.



SURPRISE UNIVERSITY: SCHOOL IS IN SESSION

It's not accredited and there's no campus, but **Surprise University has released its first schedule of classes** for the 2005-06 school year.

Five non-credit classes are being offered under the banner of

Surprise University, giving Surprise residents and others **an in-depth look at City operations**, Police and Fire departments, as well as **training to become effective community servants** and leaders.

"The classes aren't new, but we've pulled them together under one name and logo so that residents readily understand what's available and we can offer a coordinated schedule," said Community Initiatives Director Dan Lundberg. His department sponsors the HOA (Homeowner's Association) Academy.

Classes are held on weeknights and weekends for the convenience of those who work, and are taught by professionals in their fields. Some are offered only once a year but, **with careful scheduling, all five may be completed in about a year.** For those who want a broad overview of City government and services, the Citizens Academy is the place to start.

CLASS INFORMATION AND SCHEDULE

SURPRISE CITIZENS ACADEMY

Designed to provide residents with the information, resources, and tools they need to become knowledgeable community members and effective neighborhood leaders.

Coordinator: Sintra Hoffman
Partner: Estrella Mountain Community College
Cost: \$50
Number of sessions: 7 weeks
Hours per session: 3 hours
Class size: 30 students
Frequency: Twice a year
Upcoming dates: Wednesdays, Oct. 5 – Nov. 16
Information: 623.875.4203

SURPRISE FIRE ACADEMY

An overview of the Fire Department's future plans and day-to-day operations with hands-on mock drills to illustrate how a typical incident would be handled.

Coordinator: Linda Kmetz
Cost: None
Number of sessions: 7 weeks
Hours per session: 3 hours
Class size: 25 students
Frequency: Once a year
Location: Fire stations
Upcoming dates: Wednesdays, Jan. 11 – Feb. 22, 2006
Information: 623.875.4319

C.E.R.T. (COMMUNITY EMERGENCY RESPONSE TEAM)

In the event of an emergency or disaster, volunteers are trained to provide immediate assistance to their family and neighborhood until professional help arrives.

Coordinator: Rene Hamblin
Cost: None
Number of sessions: 3 weeks
Hours per session: 8 hours on Saturdays
Number of students: 25 students
Frequency: 4 times per year
Location: City Hall classroom
Upcoming dates: Saturdays, Sept. 10 – 24
Saturdays, Jan. 14 – 28, 2006
Saturdays, March 25 – April 8, 2006
Saturdays, June 10 – 24, 2006
Saturdays, Sept. 9 – 23, 2006
Information: 623.875.5400

CITIZENS POLICE ACADEMY

An overview of Police Department operations including simulated firearms training.

Coordinator: Sgt. Curtis James
Cost: None
Number of sessions: 12 weeks
Hours per session: 2.5 hours
Number of students: 25 students
Frequency: Once a year
Location: Police Department,
14312 W. Tierra Buena Lane
Upcoming dates: Tuesdays, April 4 – June 20, 2006
Information: 623.594.5650

HOA TRAINING ACADEMY

Learn the fundamentals of governing and managing a homeowner's association. Designed for those living in an HOA community, currently serving as or aspiring to be HOA board members, and employees of management companies.

Coordinator: Ruby Sitea
Partner: West Valley HOA
Cost: \$20
Number of sessions: 6 weeks
Hours per session: 2.5 hours
Class Size: 45 students
Frequency: 2 times a year
Location: Fall 2005 - Paradise Education Center,
15533 W. Paradise Lane
Upcoming dates: Mondays, Sept. 26 – Oct. 24 and
Tuesday, Nov. 1
Mondays, Feb. 6 – March 13, 2006
Mondays, Sept. 25 – Oct. 30, 2006
Information: 623.815.5490

CITIZENS ACADEMY

Surprise residents interested in learning more about local government are invited to register now for a seven-week Surprise Citizens Academy starting in October.

The classes have been so well received the number of sessions continues to expand. "We started with a four-week program and, due to input from class attendees, we've now expanded to seven sessions," said Sintra Hoffman, Surprise's inter-governmental director and facilitator of the Academy.

"We're looking forward to hosting the City's fourth class."

The weekly class will be held from 6 p.m. to 9 p.m. Wednesdays, Oct. 5 through Nov. 16, at Willow Canyon High School, 17901 W. Lundberg St. Cost is \$50 and limited to the first 30 to sign-up. The fee includes course materials. Applicants must be 18 years or older. Registration is being handled through Estrella Mountain Community College, 623.935.8888. The course number is NC 500 0878.

sign-up now

coming soon

OFFICES: West Valley Orthodontics, 15276 W. Brookside Lane; **Pacific Waters Investments**, 15288 W. Brookside Lane; **Coldwell Banker**, 15128 W. Bell Road; **TWS Financial**, 14985 W. Bell Road; **Dental Properties**, 15033 W. Bell Road; **Grand Urgent Care**, 13921 W. Grand Ave; **Dental Office of Perfect Teeth**, 13856 W. Waddell; **Surprise Animal Hospital**, 13954 W. Waddell; **Dr. Steven Chang**, 13954 W. Waddell; **Pay Day Loans**, 13856 W. Waddell; **Cosmetic Laser Clinic**, 18731 N. Reems Road; **Mountain View Dentistry**, 18731 N. Reems Road.

RETAIL: MCS Auto Repair and Accessories, 13421 and 13427 Westgate; **Henry's Market**, 15569 W. Bell Road; **Safeway**, 17049 W. Bell Road; **Sunshine Pack and Ship**, 14545 W. Grand Ave; **Chancellor Cleaners**, 14045 W. Grand Ave; **West Valley Dry Cleaners**, 17239 N. Litchfield Road; **Sherwin Williams Paint**, 14039 W. Grand Ave; **Surprise Village Self-Storage**, 17275 N. Litchfield Road; **Walgreens**, 15514 W. Waddell.

HAIR / NAIL: Great Clips, 13794 W. Waddell; **LA Nails**, 13794 W. Waddell; **Fantastic Sams**, 17119 N. Litchfield Road.

RESTAURANT / BAR: Coyote Alley, 16846 W. Bell Road; **The Coffee Bean and Tea Leaf**, 14071 W. Bell Road; **Cold Stone Creamery**, 14071 W. Bell Road; **Mike's Grill**, 17191 N. Litchfield Road; **Caramba's Fresh Mexican Food**, 17239 N. Litchfield Road; **El Paso Barbeque Company**, 13823 W. Bell Road.

OTHER: Church of Latter Day Saints, 14878 N. Verde Vista Drive; **Fire Station 301**, 15760 N. Village Drive; **Grand Hotel Plaza – Hampton Inn**, 14783 W. Grand Ave; **Greer Ranch Elementary**, 11405 N. Greer Ranch Parkway.

now open

RETAIL: Action Dance, 12751 W. Bell Road; **Metropolitan Mattress**, 13820 W. Bell Road; **Safeway**, 13828 W. Waddell Road; **Cottman Transmission**, 17138 N. 138th Drive; **In Touch Wireless Solutions**, 17221 N. Litchfield Road; **Exclusively Imports** (auto repair), 13365 W. Foxfire Drive; **D&D Custom Framing**, 16551 N. Dysart Road; **Enemy Clothing**, 13343 W. Foxfire; **Supercuts**, 13371 W. Grand Ave; **Surprise Furniture**, 13856 W. Waddell Road; **Lavendar's** (day spa), 17173 N. Litchfield Road; **Nail Touch by Crystal**, 13954 W. Waddell Road; **US Bank**, 13828 W. Waddell Road; **Bank of America**, 13780 W. Waddell Road.

ADULT CARE: The Manor at Tuscany, 11303 N. 150th Lane; **Mountain Side Assisted Living**, 17409 W. Statler St.; **Atlantis Assisted Living**, 13639 W. Banff Lane; **Surprise Residential Assisted Living**, 17218 W. Statler St.

OFFICES: DC Canyon Health and Wellness Center, 15027 W. Bell Road; **Dental Arts of Surprise and Surprise Orthodontics**, 14967 W. Bell Road; **Canyon Springs Dental**, 14979 W. Bell Road; **Ludwig Chiropractic**, 12211 W. Bell Road; **Farmer's Insurance**, 14985 N. Bell Road; **Natural Health Care Alternatives**, 18761 N. Reems Road; **Empire Title Agency**, 12211 W. Bell Road; **Re/Max Professionals**, 15033 W. Bell Road; **Abbott Hearing Center**, 14537 W. Grand Ave; **Dr. Todd Garrett DDS**, 15009 W. Bell Road; **Skinworks Medspa**, 18731 N. Reems Road.

RESTAURANTS: TGI Fridays, 14127 W. Bell Road; **China Buffet**, 17119 N. Litchfield Road; **McDonald's**, 13933 N. Litchfield Road; **Carraba's**, 14043 W. Bell Road.

OTHER: Parkway Christian, 14787 W. Cholla St.; **Clone Stone Manufacturing**, 11140 N. 136th Ave; **Rancho Gabriela Elementary**, 15272 W. Gabriela Drive; **Sierra Montana Elementary**, 17825 W. Sierra Montana Loop.

CENSUS



2005

FOR MORE INFORMATION:

1.800.759.4721

Census2005.com

or call the

Communications Department

at 623.583.4840





SURPRISE IS COUNTING ON YOU!

AN EXTRA \$8 MILLION A YEAR: That's the estimated amount Surprise stands to gain as the result of a special mid-decade census. **It won't be a complete count** of residents, however, so that's why it's important for residents who received the census survey to fill it out and return it.

City estimates put Surprise's population at more than 90,000 – three times the official 30,848 figure – and with about \$1 billion a year in state-shared revenues distributed to cities and towns based on outdated census figures from 2000, Surprise is hoping to up its share of the pie. **Surprise currently receives about \$8.5 million, but that figure is expected to nearly double after the 2005 census.**

On Aug. 30, the U.S. Census Bureau began a random sampling of the population, which carries a 93-97 percent accuracy rate. The simple nine-question survey was mailed to about 1 in 13 residents, selected at random. The survey takes an average of 6 minutes to complete and part-time residents may be eligible to be counted, as well.

"Residents who receive the census have a unique opportunity to represent their neighborhood and help Surprise receive its fair share," said Communications Director David Reuter. "Another \$7 or \$8 million – a total of \$40 million over the next five years – could go a long way toward providing police, fire, street maintenance and other services."

CENSUS INFORMATION IS CONFIDENTIAL

By federal law, the U.S. Census Bureau cannot share your responses with others, including welfare agencies, immigration authorities, Internal Revenue Service, courts, police and other law enforcement entities. **In fact, it is illegal for these agencies to obtain confidential information from the census.**

Title 13 of the United States Code prohibits the census bureau from giving or selling addresses to anyone. **Census workers take an oath to keep all census bureau information confidential** and are subject to \$250,000 in fines, five years in prison, or both if they violate this oath.

PART-TIME RESIDENTS MAY COUNT

Part-time residents are typically an undercounted population in Surprise. Although Surprise may provide police, fire and other services to these residents, the City receives no state or federal funding for them. However, part-time residents may be eligible to be counted, for census purposes, as residents of Surprise. Here's how:

QUESTION 2 of the Census Survey reads, "On September 1, 2005, did your household live here or stay here. Please answer yes if you were on vacation that day or staying at your seasonal home." **Part-time residents may answer "yes"** - that's why the "seasonal home" reference was added to the final draft of the census survey.

QUESTION 3 reads, "Is this residence usually occupied by your household, or is it a vacation home, seasonal home, or only occasionally occupied by your household?" **Winter, or part-time, visitors may check "usually occupied by my household"** if you visit Surprise every year, stay at the same address every year, or consider it a permanent winter home.

State of legal residence isn't a consideration for census purposes and, remember, the information won't be shared with the IRS or any other agency.

City NOTEBOOK

COUNCIL ENDORSES COMMUTER RAIL

The Surprise City Council would like to see existing railroad tracks host a **commuter service that would connect Surprise and other Maricopa County suburbs to downtown Phoenix** and cities statewide.

In a resolution approved unanimously in August, the Council **directed City staff to begin working with State and County agencies** – and other cities – to encourage and support development of a statewide rail system. BNSF tracks cross Surprise, Sun City, Sun City West, El Mirage, Youngtown and Peoria, while Buckeye, Goodyear, Litchfield Park and Avondale have access to Union Pacific Railroad tracks. Cliff Elkins, a councilman and transportation expert, said the existing tracks give Surprise a “**viable lower-cost option**” to help solve transportation problems.”

SENIOR CENTER ACCEPTS TROOP DONATIONS

The Surprise Senior Center is now a designated drop-off site for **Packages from Home**, a non-profit organization dedicated to sending care packages to U.S. soldiers. Donated items may be dropped off at the Senior Center, 15832 N. Hollyhock St., between 8 a.m. and 5 p.m. Monday through Friday. Monetary donations are also accepted to help pay for postage.

For information or a list of recommended items, call 602.412.3462 or visit www.packagesfromhome.org. For directions to the Surprise Senior Center, call 623.583.0653.

GROUPS SOUGHT FOR EVENT HELP

The City of Surprise Neighborhood Services Division organizes community events throughout the year. If you belong to a neighborhood, church or school organization, and are interested in working at an event that reinvests in the community, call to find out how you can participate in these worthwhile programs. *Info: 623.815.5435.*

POLICE LIEUTENANT IS FBI TRAINED

Scott Connelly, a lieutenant with the Surprise Police Department, was one of two Arizonans to attend a 10-week Law Enforcement Command College at the FBI National Academy. 249 law enforcement executives from 24 countries attended the class, held April 3 to June 10 at the Marine Corps Base at Quantico, Virginia. Connelly lived on campus while participating in physical conditioning, networking and college level coursework accredited through the University of Virginia.

Connelly, a law enforcement officer for 11 years, joined the Surprise Police Department more than nine years ago and was named a lieutenant three years ago.

MUNICIPAL COURT ADDS A JUDGE



Joseph W. Malka joined the Surprise Municipal Court as Associate Judge in July. The Goodyear resident has served as Judge Pro Tem in Surprise since July 2004. Malka will assist the City's Presiding Judge, Paul Cragan, with the court docket hearing a variety of cases.

The court's caseload load has increased dramatically in recent years, with a 42 percent increase in visitors and 38 percent increase in filings in the past year alone.

A member of the American Bar Association, Malka has served as Associate Judge in Paradise Valley, and Judge Pro Tem in Phoenix, Mesa, Glendale, Avondale, Goodyear, El Mirage and Ak-Chin Indian Community. He is a graduate of Rutgers University and Nova Southeastern University. As Associate Judge, he will earn \$115,000 annually.

RESIDENTS URGED TO BE PREPARED

As part of National Preparedness Month, the Surprise Fire Department encourages citizens to take the following steps to be prepared for any emergency:

- ✓ Make a plan and discuss with your family what to do in the event of a disaster.
- ✓ Assemble a kit, containing three days of essential supplies for every person in your household.
- ✓ Learn simple first aid techniques.
- ✓ Volunteer. In the event of a disaster the community will need trained volunteers such as CERT.

Info: www.ready.gov or 623.583.8225.

GET READY TO RUMMAGE

For garage-sale enthusiasts, Surprise's Super Swap Meet is a one-stop, bargain-shopper's paradise. The annual event is scheduled for 8 a.m. to 1 p.m. Nov. 5, in the Surprise City Hall Courtyard, 12425 W. Bell Road.

Parking and admission are free. Spaces are rented on a first-come-first-served basis for \$15 plus a \$5 refundable cleaning deposit. Info: 623.583.0653.

RESIDENTS CAN "DIAL-A-RIDE"

Dial-A-Ride offers curb-to-curb transportation exclusively to Surprise residents. Four multi-passenger vans are available from 7 a.m. to 5 p.m. Monday through Friday to transport residents to medical appointments, work or shopping. Rides are offered by appointment only and may be booked up to two weeks in advance. Medical appointments are given priority. Info: 623.583.1688.

FUNDS AVAILABLE FOR HOME REHAB

Is your home in need of repairs? Would you like to make some exterior enhancements to your home? The City of Surprise may be able to help.

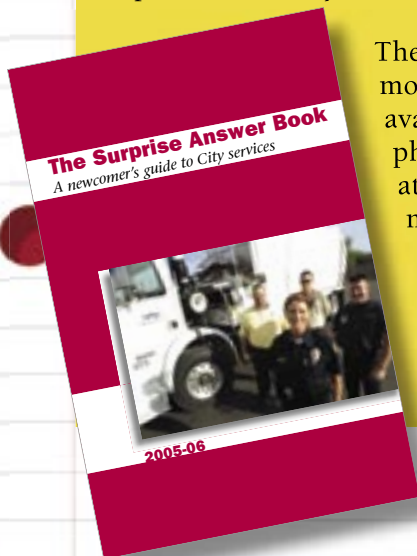
The City of Surprise is accepting applications for the major, minor, emergency and beautification programs. The city offers assistance from \$2,500 - \$35,000 to assist with exterior enhancements from painting, roofing and landscape, to major repair like electrical, heating, cooling, and plumbing. Call for qualification guidelines. Info: 623.815.5435.

UPDATED PUBLICATIONS AVAILABLE

An expanded and updated version of the City's newcomer guide, *The Surprise Answer Book*, and this year's annual photo essay booklet, *Through Residents' Eyes*, are now available in the Communications Department at City Hall, 12425 W. Bell Road.

The Answer Book has doubled in size with more information than ever on City services available to residents. It also includes phone numbers, church listings, area attractions, and details about departments and programs.

The photo booklet contains winning photos from a resident contest. Both booklets are free. Info: 623.583.4840



NEW DIGS: THE DOWNTOWN DEVELOPS

Dirt will soon be moving at Surprise Center as construction begins on Heard Museum West and the Public Safety Building, two key components of Surprise's new – and first – downtown development on the northwest corner of Litchfield and Greenway roads.

HEARD MUSEUM WEST

With a small, but stylish beginning, the 6,000-square-foot phase one of Heard Museum West will bring the first cultural component to the City center. Scheduled to **break ground on Oct. 24 and open by summer 2006**, the third location of Phoenix' world-famous museum will include a gallery where pieces from the Heard's core collection of art / artifacts of the Southwestern Native People will find a permanent home. The \$2.6 million building will also include room for changing art exhibits, a retail shop and classroom space.

"We plan on making this an active institution – a place to gather – with programs, events and classes," said Curator Janet Cantley. The education program will range from school tours and summer programs for children, to adult events. That emphasis extends outdoors to a garden filled with desert plants used by Native Americans, such as Yucca for basket-weaving or Mesquite for cradleboard-making.

Phase two of Heard Museum West, scheduled for completion in 2010, will mean an additional 20,000 to 25,000-square-feet.

PUBLIC SAFETY BUILDING

It's been a long time in the planning stages, but **Surprise will break ground by the end of the year** on a \$25 million, 93,000-square-foot facility to house the Police Department, Municipal Court, Fire Department administration and a state-of-the-art **Surprise11 broadcast studio**.

The police will have immediate access to the courts, where officers often have to testify in cases. Police and fire administration can share training and conference rooms and, most important, gather quickly in the emergency operations center should a large-scale incident arise.

Police will occupy the lion's share of the building, 40,000-square-feet (twice what they have now). Special features include a prisoner processing and holding facility, a laser simulation room where officers can practice real-life scenarios, K-9 rooms, swat team facilities, state-of-the-art 911 communications center, ample lobby area and offices for administration, patrol, investigations and more.

The Surprise Municipal Court will trade its more-than-cramped quarters in the original City Hall building on Santa Fe Drive for 27,000-square-feet. It will include three court rooms, jury assembly and deliberation room, interview rooms and offices.

The Public Safety Building will also include **8,700-square-feet for fire administration**; 5,600 for the Communications Department's government access television studio; **2,100 for traffic operations and emergency operations centers**; and **5,700 for training facilities** including a 65-seat auditorium, two 30-seat training rooms and one 15-seat conference room.

The building is expected to be occupied by late 2007.

HEARD MUSEUM WEST
GROUND BREAKING
CEREMONY

NOON, OCT. 24
CIVIC CENTER DRIVE &
PARADISE LANE



The front elevation of the 93,000-square-foot Public Safety Building. The taller portions of the building are entrances to Fire Administration Offices and the Police Department. On the right end is the broadcast center for Surprise11, the City's cable television channel.





who to know

Regis Reed

Construction Project Manager

Employee since:
October 1999

Best part of the

job: “Working with the end users to fulfill their needs for a building, and seeing how excited they get when I turn the building over to them.”

Hometown: Elkhart, Indiana; moved to Arizona at age 15.

Family: Married; four children, four grandchildren and two on the way

Hobbies: Camping RV-style and developing property. “I’m always dividing property, always building something, or planning to do it.”

Favorites: TV show – “I don’t watch TV much, except for the news, but I’m hooked on *24*, although the last few episodes got a little too far out there.”

Favorite Reads: Southwestern Contractor magazine or similar non-fiction

Favorite restaurant: The Compass Room during monsoon season. “The food is good and I love to watch the storm blow into the Valley while doing the 53 or 55 minute rotation.”

Philosophy of Life: Be your own best friend

Rolled-up blueprints and artists’ renderings threaten to overtake Regis Reed’s small office at Surprise City Hall. Despite juggling six major projects, Surprise’s only construction project manager always manages a smile, as well.

“I absolutely love the City of Surprise. It’s been the most phenomenal experience working here,” said Reed, whose first assignment was to oversee construction of Surprise Stadium. “As small as the City was five years ago and to **see what has been accomplished is way above and beyond what you can comprehend.**”

He credits Mayor Joan Shafer, the council and Community and Recreation Services Director Mark Coronado for envisioning the Surprise Recreation Campus and pulling off the impossible.

That’s saying a lot, coming from a **guy who has been in the building business most of his life.** At 11, Reed was doing prep work for his plumber father, installing angle stops on walls and, by his early 20s, was a plumber in his own right.

At 23, he took a pay cut and did a five-year stint as a police officer in Farmington, N.M. and was testing for Los Angeles PD when he realized it just wasn’t enough money. “I loved the work, but I just couldn’t keep doing that to my young family,” he said. Still, **the experience came in handy recently when he was working on Surprise’s Police Evidence Building.** The Farmington Police Department had moved into a new building when Reed was an officer. It was great, at first, but after two years the inadequacies began to show up. “I wanted to make sure that didn’t happen here,” Reed explained, and that’s why he pushed for design and features that would accommodate the department’s needs for several years.

Reed, who “moved to several other states to find out I wanted to be here,” spent most of his years in the Valley. He owned his own plumbing company for eight years, growing it to 123 employees, then worked as a project manager for a construction company before joining Surprise as a building inspector. Again, it was a drastic cut in pay, but it gave him the chance to pursue his passion – buying and selling property and building custom homes.

“I’m doing exactly what I really love and I’m not obligated to 70 or 80 hours a week,” he said, “It’s more than rewarding.”

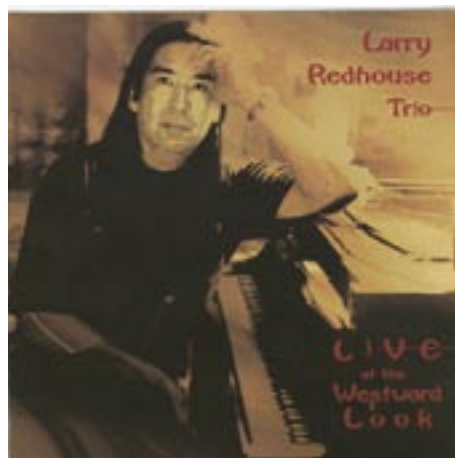


The west, or rear, elevation of Heard Museum West shows a garden area on the left side and the education portion of the Museum to the right. Phoenix architects, Holly Street Studio, designed the \$2 million building. Ganymede Design Group is responsible for the interior.

Heard Breaks Ground

WITH NATIVE MUSIC FESTIVAL

Sounds from around the world meld into an exciting mix of original compositions as eight bands take center stage in a six-hour period for **Heard in Surprise: Native Music Festival**, a family event sponsored by Heard Museum West and the City of Surprise. The Festival is scheduled for 4 – 10 p.m. Oct. 22 at the Surprise Recreation Campus.



Navajo Larry Redhouse, a well-known and respected jazz pianist, performs with his trio at 5:30 p.m.

It's a double landmark event: The Festival celebrates **ground breaking** on the first phase of a museum in Surprise and launches, what organizers hope to be, **an annual event unique to Surprise** and the Southwest.

For 47 years, the main Heard Museum in downtown Phoenix has sponsored an annual Indian Fair & Market, now a premiere two-day event attracting more than 600 artists. The Navajo Folk Festival is the signature event for Heard North, a branch in Scottsdale. **"The Heard hasn't done anything strictly musical,"** said Curator Janet Cantley. "A music festival seemed like an interesting aspect as we take the Heard Museum west."

The festival is one-of-a-kind in Arizona because **it features "native" music, not necessarily "Native American,"** and Museum Director Frank Goodyear expects it to appeal to a wide audience. "Heard in Surprise: Native Music Festival provides a wonderful opportunity for families, seniors and young adults to relax and make new friends while they enjoy the sounds of today's hottest Native bands," he said.

There will be **fry bread** and other foods, **an Artists Plaza** where the entertainers will autograph CDs, T-shirts will be on sale and Halau Keiliki'I members will **teach children to make leis**. Admission is \$5 for adults; \$10 for families.

HEARD IN SURPRISE: NATIVE MUSIC FESTIVAL

3:30 p.m. The Mario Bros Tohono O'odham
Traditional Waila or "Chicken Scratch," a Polka-type of music adopted and modified by the Native People of the Sonoran Desert.

4 p.m. PowerDrive Band Xicano
This group uses full band composition to present an exciting mix of old school, banda, cumbia and rhythm and blues.

4:45 p.m. Halau Keiliki'I
Native Hawaiian dance in the traditional Kahiko style with chanting and dance movements.

5:30 p.m. Larry Redhouse Trio Navajo
This well-known Tucson group gives original jazz innovation an edge of raw, creative energy. Led by Navajo pianist, Larry Redhouse, they have opened for jazz great Chick Corea and performed at the Kennedy Center Jazz Club.

6:15 p.m. Cascabel Yaqui / Xicano
This Mesa group blends Brazilian, Mexican and Gypsy jazz in original works.

7 p.m. Casper and the 602 Band Hopi
Experience Reggae that's "cultural, not commercial" as Lead Singer Casper Lomayesva (a storyteller gone reggae) brings the realities of reservation life to music.

7:45 p.m. Fenders II Navajo
This second generation "rez (reservation) band" mixes classic Country Western favorites and original compositions.

8:30 p.m. Clan/Destine Delaware, Mohawk, Pima, Hopi, Lakota, Tohono O'odham
A favorite in the contemporary Native music world, this band combines rock, acoustic, reggae and the sounds of their American Indian heritage to create original numbers.

SURPRISE *Senior Center*

15832 N. Hollyhock St.
8 a.m. – 5 p.m. weekdays
For ages 60 and better
\$10 annual membership

623.583.0653

FITNESS CENTER
8:15 a.m. – 4:45 p.m. weekdays
Annual membership fee \$25
Winter only, \$15



UPCOMING CLASSES & PROGRAMS

PACE (People with Arthritis Can Exercise)

2 p.m. Tuesday & Thursday for four weeks
starting Sept. 6. Led by Arthritis Foundation
certified instructor. \$20 covers all 8 sessions.

TAI CHI FOR ARTHRITIS (or Anyone)

11 a.m. Fridays for six weeks starting Sept. 9
Emphasizes slow gentle movements that allow
a complete range of motion without caus-
ing aggravation to the joints. Led by certified
instructor Sher Dano. \$2 per week.

AARP DRIVER'S TRAINING

\$10 covers two 4-hour sessions.
To register 623.546.7143
Medicare Part D 10 a.m. – noon, Oct. 17

PRESCRIPTION DRUG INFO

Starting in January, a new benefit program will pro-
vide help with prescription drug costs. Find out
more and pick up enrollment forms from a Social
Security Administration representative.

JOBS FOR SENIORS

Senior adults interested in
brushing up on their skills
before re-entering the work
force can earn while they
learn. Several positions are
available throughout the City.

The Senior Center is a
designated training site
for the Senior Community
Service Employment Program
under Title V of the Older
Americans Act. The pro-
gram is designed to assist
income-eligible senior adults
to transition into competitive
employment once they have
completed their paid training
programs. Title V Participants
must be at least 55-years-
old, an Arizona resident and
qualify as low income.
Info: 623.583.0653

MEDIATION MAKES SENSE

The Community Initiatives
Department continues to
offer its' mediation program
as a cost effective (FREE)
and viable way to resolve
issues resulting in disputes
between persons.

Mediation is a voluntary,
collaborative problem
solving process through
which an impartial third
party assists two or more
participants in clearly
defining, understanding and
hopefully resolving the issues
in a dispute. The mediator,
who is a third party neutral
and certified by the City
of Surprise, helps the
parties reach an acceptable
resolution to everyone
involved in the conflict.

Mediation is a process
addressing the content of
the conflict, and differs from
counseling, negotiation,
arbitration, litigation and
conciliation, since emphasis
is placed on the participants'
own responsibility for
decision-making. The
ultimate goal of mediation
is to assist disputants
in arriving at their own
agreement. The City of
Surprise offers its mediation
program for disputes such as:

- Neighbor-to-neighbor
- Homeowner association
- Landlord-tenant
- Land-use
- Resident to government
- Consumer
- Employment
- Parent/teacher

The City does NOT accept
disputes involving violence
or the threat of violence.

**Info: Ruby Sitea,
623.583.0653**